# **BHIP RISK MANAGEMENT QUARTERLY REPORT QUARTER 3**

# BHIP RISK MANAGEMENT QUARTERLY REPORT QUARTER 3 CY 23

| Occurrence Category CY23 | Q3  | %    |
|--------------------------|-----|------|
| Patient Care Issues      | 255 | 48%  |
| Security                 | 142 | 27%  |
| Delay                    | 19  | 4%   |
| Fall                     | 32  | 6%   |
| Surgery                  | 19  | 4%   |
| Medication               | 10  | 2%   |
| Safety                   | 19  | 4%   |
| Skin Wound               | 8   | 2%   |
| Lab                      | 13  | 2%   |
| ADR                      | 4   | 1%   |
| Infection Control        | 2   | 0%   |
| НІРААРНІ                 | 2   | 0%   |
| PPID                     | 1   | 0%   |
| Patient Rights           | 4   | 1%   |
| Grand Total              | 530 | 100% |

# OCCURRENCE CATEGORY CY23:

Occurrences by increased by 31 (6.21%) from Q2 CY 2023. Risk Management attends nursing huddles to promote patient safety and proactively responds to questions staff may have.

| Inpatient Falls by Subcategory CY23 | Q3 |
|-------------------------------------|----|
| Found on floor                      | 6  |
| From Bed                            | 4  |
| Eased to floor by employee          | 1  |
| From Toilet                         | 1  |
| Patient States                      | 2  |
| From equipment                      | 2  |
| Slip                                | 1  |
| From Sidewalk                       | 2  |
| Trip                                | 2  |
| From Chair                          | 2  |
| While ambulating                    | 9  |
| Grand Total                         | 32 |

# INPATIENT FALLS BY CATEGORY CY23:

Falls in Q3, CY 2023 increased by 3.23% There were 32 falls in Q3 CY2023. Level 1 (10) and Level 2 (10). Falls with minor injury reported for Q3 CY 2023. Skin Tear (1) Abrasions (2) Blister (1)

| HAPIs CY23                    | Q3 |
|-------------------------------|----|
| Pressure Injury - Acquired    | 4  |
| Pressure Injury - On Transfer | 0  |
| Skin/Wound - Acquired         | 4  |
| Grand Total                   | 8  |

# HAPIS CY23:

There is an increase of 8 HAPI for Q3 CY2023. 4 Acquired Pressure injury & 4 acquired skin/wound injury.

# **BHIP RISK MANAGEMENT QUARTERLY REPORT QUARTER 3**

| MEDICATION VARIANCES CY23 | Q3 |
|---------------------------|----|
| Control Drug Charting     | 2  |
| Wrong time                | 2  |
| Wrong Drug or IV Fluid    | 1  |
| Wrong Patient             | 1  |
| Omitted Dose              | 2  |
| Pyxis False Stack out     | 1  |
| Other                     | 1  |
| Grand Total               | 10 |

## MEDICATION VARIANCES CY23:

Medication variances increase by 1 event in Q 3 11.11%. All med variances were level 1 and 2.

| ADR CY23       | Q3 |
|----------------|----|
| Allergy        | 3  |
| Dermatological | 1  |
| Grand Total    | 4  |

## ADR CY23:

ADR reports decreased by 3 (42.86%) from Q2 CY2023. Allergy symptoms identified were itchiness and rashes. The symptoms were resolved after Benadryl and solumedrol administration. Patients' allergies were updated in the medical record.

| SURGERY RELATED ISSUES CY23     | Q3 |
|---------------------------------|----|
| Sterile Field Contamination     | 1  |
| Puncture or Laceration          | 2  |
| Sponge/Needle/Instrument Issues | 1  |
| Surgery Delay                   | 3  |
| Surgery/Procedure Cancelled     | 2  |
| Surgical Complication           | 5  |
| Unplanned Surgery               | 1  |
| Unplanned Return to OR          | 4  |
| Grand Total                     | 19 |

# SURGERY RELATED ISSUES CY23:

Surgery Related issues for Q2CY2023 decreased by 2 (9.52%)

| SECURITY CY23  | Q3  |
|--|-----|
| Security Presence Requested  | 76  |
| Security Assistance  | 27  |
| Aggressive behavior  | 14  |
| Contraband   | 9   |
| Assault/Battery  | 4   |
| Property Damaged/Missing   | 4   |
| Trespass   | 2   |
| Code Elopement   | 1   |
| Elopement -Voluntary admit (persons admitted on their own accord/will; non-vulnerable individuals) | 1   |
| Criminal Event   | 1   |
| Verbal Abuse   | 1   |
| Threat of violence   | 1   |
| Access control/Lockdown  | 1   |
| Grand Total  | 142 |

## SECURITY CY23:

Security reported events decreased by 2 (1.41%) for C3 CY2023. No Trends identified.

## **BHIP RISK MANAGEMENT QUARTERLY REPORT QUARTER 3**

| SAFETY CY23        | Q3 |
|--------------------|----|
| Safety Hazard      | 11 |
| Code Red           | 2  |
| Electrical Hazard  | 2  |
| Sharps Exposure    | 2  |
| Biohazard Exposure | 1  |
| False Alarm        | 1  |
| Grand Total        | 19 |

### SAFETY CY23:

Safety events increased by 1 event (5%) for C3 CY2023.

REGIONAL RISK MANAGEMENT SECTION: (MAY INCLUDE PERFORMANCE IMPROVEMENT INITIATIVES, SERIOUS INCIDENTS, AHCA ANNUAL REPORTABLE EVENTS, CODE 15 REPORTS, AND/OR INTENSE ANALYSIS/RCAs COMPLETED, ETC.)

#### 1 AHCA Reportable Annual events for Q3 2023.

### No Code 15 Reportable events for O3 2023.

### RCA/SBAR

### Case Review: 332906305 Date of Incident: 7/26/2023

This is a 30-year-old male patient presented to ED on 07/24/2023 due to abdominal pain. CT scan showed a high-grade partial small bowel obstruction. Medical management was recommended. The patient's condition progressively worsened. On 07/26/2023 the patient became unresponsive. Code blue was called; aggressive A LCS was implemented the patient expired.

#### Assessment:

- Failed medical management.
- · Delay in taking the patient to the OR
- · Surgical Resident did not see the patient at the time of consultation.
- The patient was seen by the resident on 07/25/2023 at 15:41
- Surgical Resident communication to attending physician.
- Code assist/Rapid response opportunity when the patient's condition deteriorated.

- · Physician to physician consult in the Emergency Department
- Review criteria for critical care admission
- Review with staff escalation process
- Implement TeamSTEPPS Communication Tool CUS (I am Concern; I am Uncomfortable; this is a Safety concern)

### Follow-up Action (next Steps)

- Case was referred to Medical Staff for further review (Medicine/Psychiatry Monitoring Committee (MMC) and Surgical Monitoring Committee (SMC) and GME
- · Physician to Physician consult in the Emergency Department

### Case Review: 3341460 Date of Incident 9/19/2023

On 09/19/2023 Ct of the abdomen showed a Radio dense foreign body object likely a wire overlying the distribution of the infe rior vena cava. The patient underwent a Transcatheter retrieval of foreign body. The right external iliac and inferior vena cava gram shows that the wire is retained extending from the right internal jugular vein into the pelvic veins. The retained foreign body/wire was freed and pulled out of the body without any significant thrombus. The retrieved foreign body was sent to the laboratory for culture and analysis.

During the admission the 9/12/2023 admission, a CT abdomen to rule out foreign body showed a non-obstructive bowel gas pattern. Radio dense foreign body object likely a wire overlying the distribution of the inferior vena cava. The patient underwent a Transcatheter retrieval of foreign body. The retrieved foreign body was sent to the laboratory for culture and analysis. The Radiologist disclosed the event to the patient.

### Recommendation:

Surgical resident to present case as lessons learned to M&M. ( General Surgery Morbidity & Mortality Case review)Resident to

present to General Surgery Morbidity & Mortality case review a post central line check list to confirm all supplies are accounted for.

Attending to supervise residents during central line insertion.

Refer to Medical/Surgical Peer Review

The case was presented to General Surgery Morbidity & Mortality Case review.

#### Case Review: 333407175 Date of Incident: 09/13/2023

On 09/11/2023 83-year-old male patient developed a stage 3 sacral pressure ulcer, and deep tissue injury SDTI of the left and right heel.

Opportunities identified as follows:

- Inconsistent skin assessment (Braden Score)
- · Patient was a high risk for skin breakdown, Centrella bed not used.
- IPOC not initiated.
- · Patient's repositioning/turning not consistent.

### Recommendation:

- During hand off two (2) RN bedside skin assessment (on going and outgoing RN)
- Charge RN Provide CIAP RN a float passport- (Unit Key points/guide for float RN ). Patients with high Braden Score will be marked "Blue" on the whiteboard.
- Alternate patient turning with PCT and RN
- Create a buddy system.
- Implement and "turning Team" 1 RN and 1 PCT. Turn teams to record in the patient's medical record.
- Early placement of patient on Centrella Bed once the patient is identified as high risk for pressure ulcer. Patient's Braden Score must be communicated to staff every shift and updated on the whiteboard.